

November 3, 2016

Dear KUB Customer:

KUB and its contractor are scheduled to begin construction activity the week of November 7 to replace the water main along the entire length of Lakemoor Drive, Old Settlers Trail, and Carriage Lane. Additionally, crews will install new fire hydrants along Lakemoor Drive near the intersections with Old Settlers Trail, Carriage Lane, and Bluff Point Drive.

This project is scheduled for completion by late February 2017, weather permitting.

To facilitate safe working conditions, and to provide adequate space for construction vehicles and equipment, sections along this stretch of Lakemoor Drive will be reduced to one alternating lane of traffic in the immediate area where crews are working.

The lane reductions will be in effect during work hours. Appropriate traffic control devices and flagging personnel will be in place for all lane reductions. All lanes will reopen to traffic outside of the listed work hours.

Depending on your location, customers on the above-mentioned roads may require a planned water service interruption lasting between two to six hours as construction progresses and connections are made to the new mains. A KUB representative will notify you at least 24 hours before any planned outage, including information about the scheduled time frame and expected duration. Additionally, customers in this area may experience a temporary decrease in water pressure as adjustments are made to the system.

This letter has been sent to you as a courtesy notification regarding plans for upcoming utility work in your area. No action is required on your part; however, if you have questions, please contact Massamba Fall, KUB Utility Service Advisor, at 558-2126 (office) or 705-3501 (cell) weekdays between 7 a.m. and 4 p.m. Call 524-2911 after normal business hours.

We apologize for the inconvenience and appreciate your patience as we continue to work to upgrade our water distribution system.

Sincerely,



Kendall C. Stiles  
Manager  
Customer Support Department

WATER-LakemoorConst

**See KUB's online construction projects map for information on this and other Century II utility infrastructure upgrade projects lasting two weeks or longer. To view the map, visit [www.kub.org](http://www.kub.org), click on "Maps" at the top of the page, and then click on "Construction Projects Map."**



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